

Support for schools using ACER assessments

Sales and general support

ACER is pleased to offer general advice on our printed and online assessments at www.acer.edu.au.

For sales inquiries or general support on our printed or online assessments please contact our friendly customer service team at sales@acer.edu.au or on 1800 338 402.

For inquiries regarding your school's ACER online assessment and reporting system (OARS) account please log into your school's unique web address and visit the help section. To locate your school's unique web address use the [Find My School](#) search.

For specialist assistance regarding online reporting or technical support please contact the OARS helpdesk at oars@acer.edu.au or on 03 9277 5324.

Professional support

ACER is pleased to offer a range of service and professional learning options to support schools and educational offices around Australia.

Service	Fee
Demonstration of assessment options available prior to purchase	No charge
Follow up visit after purchase (once-off)	\$250
Assistance with interpretation of results to inform teaching and learning (approx 90min)	\$550
Customised presentation for school groups, systems, network meetings	Contact oars@acer.edu.au with your requirements and a quote will be prepared for you
ACER accredited courses	
Developing PAT-Schools This course is for participants from schools and educational systems in PAT Phase 2 who are currently using PAT and wish to deepen their knowledge, practice and staff capacity through a shared understanding of the PAT assessment suite. It is recommended that at least two participants per school undertake this course. (register here)	\$990 per participant
PAT- Maths for Action Research: from administration to impact This course is for participants from schools and educational systems in PAT phases 4-5 who wish to deepen their knowledge and practice related to PAT-Maths assessment and use PAT data to inform teaching and student learning through an action research approach. (register here)	\$990 per participant
PAT- Reading Comprehension for Action Research: from administration to impact This course is for participants from schools and educational systems in PAT phases 4-5 who wish to deepen their knowledge and practice related to PAT-R Comprehension assessment and use PAT data to inform teaching and student learning through an action research approach. (register here)	\$990 per participant
Using and interpreting data in schools This course is a foundation level professional learning program focused on developing teachers' expertise in using and interpreting different types of data in a school context. It is designed for teachers and school leaders who wish to build solid shared understandings about the kinds of data used in schools, the different ways in which data can be represented and what they can tell teachers about student learning. (register here)	\$ 660 individual registration; \$440 10+ concurrent registrations from a single institution

*all prices are inclusive GST. Significant travel and accommodation costs might incur an additional.