



Tuition Fee Assurance Statement

Under the provisions of the Higher Education Support Act 2003, ACER is required to provide a tuition fee assurance arrangement for Australian citizens or holders of an Australian permanent humanitarian visa who are enrolled in the Higher Education Courses it offers.

This requirement is designed to protect Students should ACER cease to operate as a Higher Education Institution and consequently not be able to complete or offer a Course of study in which a Student is enrolled and had paid fees for.

If ACER ceased to operate as a Higher Education institution and could therefore not offer a Course of study in which you were enrolled, then you would be entitled to a full refund of fees paid, under the ACER PP3124 Tuition Assurance Policy.

Where Students wish to complete the Course, rather than receive a full refund, ACER would support those Students, to the best of its ability, to enrol in a similar course of study with another provider offering full credit transfer for successfully completed Units. In the result that a similar course could not be identified, Students would receive a full refund.

The ACER Board of Directors agrees to guarantee the full refund of all up-front tuition fees you had paid for any Unit of study you could not complete because ACER was no longer offering the Course of which the Unit formed part.

Please also see ACER PP3124 Tuition Assurance Policy.